



Best Western Premier Alton-St. Louis Area Hotel
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At the Best Western Premier Alton-St. Louis Area Hotel, we are following the safety and sanitizing guidelines established by the State of Illinois and the CDC.

We want to share with you some of the updates and changes to our amenities and hotel policies, including our “STAY SAFE” program for all guest rooms.

All rooms are logged and serviced with our 5 step – 24 Hour - “STAY SAFE” program which includes:

1. Housekeeper cleans, disinfects and sanitizes the guest room.
2. Executive Housekeeper inspects guest room.
3. Executive Housekeeper exits room and door handle is sanitized again.
4. Room is left unattended and NOT entered for a minimum of 24 HOURS
5. Day of arrival, sanitizer is applied to the door handle before guest arrives.

In addition we have taken the following precautions:

- All paper products and unnecessary amenities have been removed from ALL guest rooms. These items include but are not limited to: Guest directory, paper, pen, bottled water, decorative pillows, bags for hairdryers, etc.
- Housekeeping service is limited at this time. Stay Over rooms are not serviced, unless requested. Towel, linen and trash replacement is upon request. Dirty linen must be bagged when replacement linen is requested.
- Bottled water is available in the Sundry Shop. We are offering one complimentary bottle per person, per day for in house guests.
- At this time our breakfast buffet has been replaced with a GRAB N’ GO Breakfast available at the hotel front desk from 6 a.m. – 9 a.m.
- Our onsite restaurant, Great Rivers Tap & Grill is open for inside dining as well as outside dining on the patio and carryout/curbside pickup for lunch and dinner; 11:30 a.m. -8:30 p.m. DAILY. Maximum of 10 people dining together.
- Shuttle service is suspended at this time.
Indoor pool and fitness center are closed.

Meeting rooms are available for rental for groups of 50 people or less.

These State of IL Phase 4 guidelines, recommendations and changes are in effect beginning June 26, 2020 until further notice.

During this time, will refuse rental to anyone who is exhibiting any physical signs of sickness or symptoms related to COVID-19, ie cough, cold, etc. In addition, we are not allowing the hotel to be used to quarantine individuals exposed to COVID-19.

Thank you for being patient and understanding with us during this time.
We wish you continued wellness and safety.